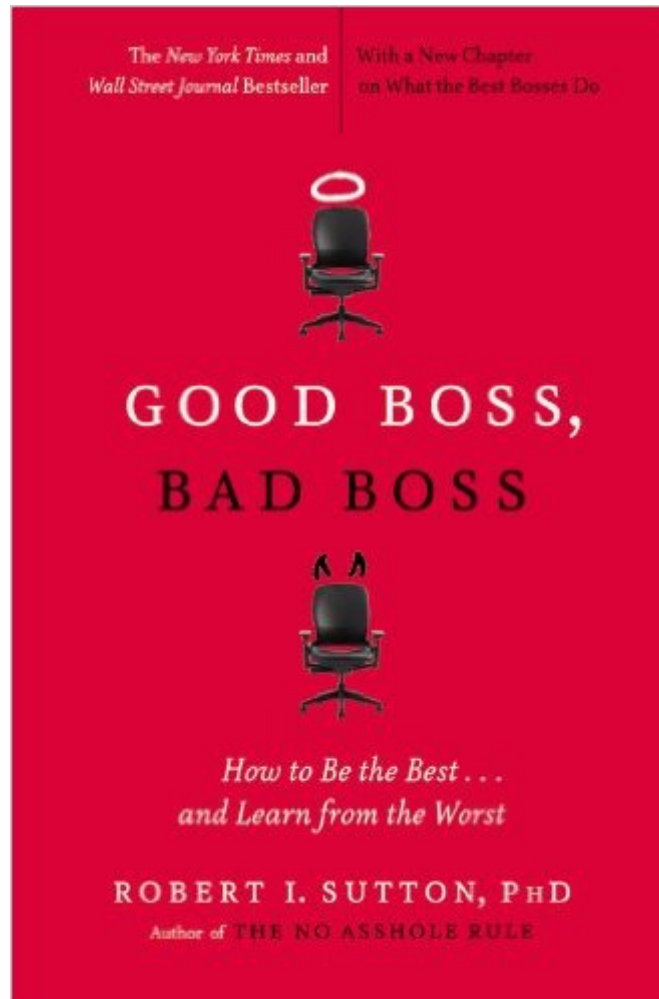


The book was found

Good Boss, Bad Boss: How To Be The Best... And Learn From The Worst



Synopsis

Now with a new chapter that focuses on what great bosses really do. Dr. Sutton reveals new insights that he's learned since the writing of *Good Boss, Bad Boss*. Sutton adds revelatory thoughts about such legendary bosses as Ed Catmull, Steve Jobs, A.G. Lafley, and many more, and how you can implement their techniques. If you are a boss who wants to do great work, what can you do about it? *Good Boss, Bad Boss* is devoted to answering that question. Stanford Professor Robert Sutton weaves together the best psychological and management research with compelling stories and cases to reveal the mindset and moves of the best (and worst) bosses. This book was inspired by the deluge of emails, research, phone calls, and conversations that Dr. Sutton experienced after publishing his blockbuster bestseller *The No Asshole Rule*. He realized that most of these stories and studies swirled around a central figure in every workplace: THE BOSS. These heart-breaking, inspiring, and sometimes funny stories taught Sutton that most bosses - and their followers - wanted a lot more than just a jerk-free workplace. They aspired to become (or work for) an all-around great boss, somebody with the skill and grit to inspire superior work, commitment, and dignity among their charges. As Dr. Sutton digs into the nitty-gritty of what the best (and worst) bosses do, a theme runs throughout *Good Boss, Bad Boss* - which brings together the diverse lessons and is a hallmark of great bosses: They work doggedly to "stay in tune" with how their followers (and superiors, peers, and customers too) react to what they say and do. The best bosses are acutely aware that their success depends on having the self-awareness to control their moods and moves, to accurately interpret their impact on others, and to make adjustments on the fly that continuously spark effort, dignity, and pride among their people.

Book Information

Paperback: 352 pages

Publisher: Business Plus; unknown edition (March 15, 2012)

Language: English

ISBN-10: 0446556076

ISBN-13: 978-0446556071

Product Dimensions: 5.5 x 1 x 8.2 inches

Shipping Weight: 11.2 ounces (View shipping rates and policies)

Average Customer Review: 4.5 out of 5 stars [See all reviews](#) (76 customer reviews)

Best Sellers Rank: #69,244 in Books (See Top 100 in Books) #30 in [Books > Business & Money](#) > [Business Culture > Etiquette](#) #374 in [Books > Business & Money > Job Hunting & Careers >](#)

Customer Reviews

However defined, a "boss" by nature is given or somehow obtains at least some degree of control of and - yes - responsibility for others, for better or worse. Its connotations have become so diverse that the term's meaning is almost entirely determined by the person who invokes it. The inmates of a prison, for example, do not have the same meaning in mind when referring to a guard they fear as do fans of Bruce Springsteen when describing someone they revere. In the business world, however, everyone agrees that having a "good boss" is highly preferable to having a "bad boss." Now and for the first time insofar as I know, Robert Sutton has written a book in which all of the attention is devoted to a rigorous examination of these two types. Having read and then reviewed most of Sutton's previous books, I was not surprised to find so much valuable material (i.e. information and especially counsel) in his latest book. He also includes contributions from a diverse group of people who share their own experiences, opinions and suggestions. They include Michael McCain ("A Recipe for an Effective Apology," Pages 64-65), Margie Mauldin (the "Tape Method" to manage anger, Pages 92-93), Matthew May (a "dirty trick" to demonstrate how an organizational hierarchy can enable bad decisions, Pages 131-132), Bonny Warner-Simi (how to support and protect direct-reports by improving their performance evaluation process, Pages 165-166), and Paul Levy (how to support and protect those whom Jody Heymann characterizes - in Profit at the Bottom of the Ladder: Creating Value by Investing in Your Workforce -- as "the least-advantaged employees," Pages 195-196).

[Download to continue reading...](#)

Good Boss, Bad Boss: How to Be the Best... and Learn from the Worst The Worst-Case Scenario Survival Handbook: Middle School (Worst Case Scenario Junior Editions) Event Planning: Plan Events Like a Professional, Impress Your Clients and be Your Own Boss in 12 Simple Steps (event planning, experience, organise, manage, ... be your own boss, work from home Book 4) Outsource Smart: Be Your Own Boss . . . Without Letting Your Business Become the Boss of You Learn Spanish Step by Step: Spanish Language Practical Guide for Beginners (Learn Spanish, Learn German, Learn French, Learn Italian) Learn French Step by Step: French Language Practical Guide for Beginners (Learn French, Learn Spanish, Learn Italian, Learn German) Learn to Draw Angry Birds: Learn to draw all of your favorite Angry Birds and Those Bad Piggies! (Licensed Learn to Draw) Learn to Draw Angry Birds Space: Learn to draw all your favorite Angry Birds and those Bad Piggies-in Space! (Licensed Learn to Draw) People Styles at Work...And Beyond: Making Bad

Relationships Good and Good Relationships Better Learn to Draw Disney Minnie & Daisy Best Friends Forever: Fabulous Fashions - Learn to draw Minnie, Daisy, and their favorite fashions and accessories - step by step! (Licensed Learn to Draw) Learn to Draw Angry Birds: Bad Piggies: Featuring all your favorite crafty, crazy pigs, including King Pig, Foreman Pig, Corporal Pig, and more! (Licensed Learn to Draw) Jobs Rated Almanac: The Best and Worst Jobs - 250 in All - Ranked by More Than a Dozen Vital Factors Including Salary, Stress, Benefits, and More (Jobs Rated Almanac, 6th Ed, 2002) Dealing with People You Can't Stand, Revised and Expanded Third Edition: How to Bring Out the Best in People at Their Worst Classic Farm Tractors: 200 of the Best, Worst, and Most Fascinating Tractors of All Time Crucial Accountability: Tools for Resolving Violated Expectations, Broken Commitments, and Bad Behavior, Second Edition: Tools for Resolving Violated Expectations, ... and Bad Behavior, Second Edition AUDIO The Wiersbe Bible Study Series: 1 Peter: How to Make the Best of Times Out of Your Worst of Times Be Hopeful (1 Peter): How to Make the Best of Times Out of Your Worst of Times (The BE Series Commentary) Dealing with People You Can't Stand: How to Bring Out The Best in People at Their Worst Once Upon a Rock Star: Backstage Passes in the Heavy Metal Eighties-Big Hair, Bad Boys (and One Bad Girl) Bad Kitty's Very Bad Boxed Set (#1)

[Dmca](#)